

ESCAMBIA COUNTY DRIVER'S LICENSE CLINIC
MARCH 26, 2021
FAQS

1. Is the clinic right for me?
 - a. Have you discussed your driver license status recently with the tax collector's office? The tax collector staff can review your record and determine if help is available. For example, financial responsibility sanctions expire in two to three years. In some instances, a single driver school may be used to clear multiple sanctions. In other cases, a review may reveal an error on the record that can be corrected. The tax collector would contact DHSMV on your behalf to have the item removed or corrected. For more information, visit <https://escambiataxcollector.com>. Additionally, see the registration page at <https://escambiacountydriverslicenseclinic2021.eventbrite.com> for further information on eligibility requirements.

2. How will the clinic be done given COVID-19 and social distancing requirements?
 - a. The number of participants handled in-person next year will be drastically reduced. However, we are planning to handle more participants virtually, which will allow for greater access. Registration is opening early (on December 1, 2020 at 9:00 a.m. CST), so that we can provide more services in advance and electronically. Only those participants that need to see a judge or hearing officer will be allowed into the courthouse. Even many of those participants should be able to handle their cases remotely.

3. Is there any chance of additional spots becoming available for this clinic?
 - a. Yes. This year's program will remain very fluid with social distancing requirements in mind. Registration on December 1, 2020 will only be open to 50 participants. These participants will be new to the program and will not have been able to participate in years past. As the stakeholders are able to review the records for those 50 participants, the participants will receive a step-by-step form outlining the steps each participant needs to take to get, clear, or restore their driver's license. Depending on how many of those participants physically need to appear in court will determine how many additional spots become available. Please visit and click the <https://escambiacountydriverslicenseclinic2021.eventbrite.com> "waitlist"

link, complete the required information, and you will be added on a first come first served basis. If space becomes available, you will receive an email from EventBrite notifying you that you have been added to the clinic. This process will continue until we are unable to accommodate additional participants.

4. If I was unable to register, may I show up to the clinic and be assisted?
 - a. No. As is true with all persons trying to enter the courthouse currently, you will be unable to do so unless your name is on the registration list and you appear at your registration time.

5. If I come to the clinic and am not registered, do I get priority for the next clinic?
 - a. No. Due to the high volume of interested participants, we will not award preference to those who show up against our instructions.

6. When will your next clinic be held, and how will we receive notice?
 - a. This is to be determined. We hope to continue offering the clinic each March. A press release will be sent to all local media as well as advertised by participating agencies in their offices and online in advance of opening registration.

7. What if I am registered but am unable to attend?
 - a. Please cancel your registration. **If you do not cancel your reservation and fail to appear on the date of the clinic, you will be unable to register for future clinics until all interested first-time participants have had an opportunity to do so.**

8. If I am currently registered, what should I do to prepare for the clinic?
 - a. **CHECK YOUR EMAIL.** It is important that all questions asked at the time of registration are complete and accurate. If clarification is needed, an email will be sent to the email address provided at registration with a 72-hour deadline to respond. Failure to respond by the deadline may result in the cancellation of your registration. Prior to the clinic, all participants will receive a copy of your “clinic worksheet” via email. This will outline all the steps you need to take to restore your driver’s license. It is important you review these instructions as you may find that we are not going to be able to assist you on the day of the clinic (i.e., you have out-of-county or out-of-state issues or have pending criminal cases). You may also find that

the steps to restore your license are simple and should be done in advance of the clinic without having to appear in person. Your “clinic worksheet” will clearly indicate if you are required to appear in person to see a judge or hearing officer to resolve your case.

9. Will my outstanding financial obligations be waived at the clinic?
 - a. No. Agencies will advise you of payment plan options and/or community service work options if available.