

ESCAMBIA COUNTY DRIVER LICENSE CLINIC  
MARCH 15, 2024  
FAQS

1. Is the clinic right for me?
  - a. Have you discussed your driver license status recently with the tax collector's office? The tax collector staff can review your record and determine if help is available. For example, financial responsibility sanctions expire in two to three years. In some instances, a single driver school may be used to clear multiple sanctions. In other cases, a review may reveal an error on the record that can be corrected. The tax collector would contact FLHSMV on your behalf to have the item removed or corrected. For more information, visit <https://escambiataxcollector.com>. Additionally, see the registration page at <https://escambiacountydriverlicenseclinic2024.eventbrite.com> for further information on eligibility requirements.
  
2. Is there any chance of additional spots becoming available for this clinic?
  - a. Yes. Registration will open on December 15, 2023 and will be open to the first 150 registered participants. These participants will be new to the program and will not have been able to participate in years past. As the stakeholders are able to review the records for those 150 participants, the participants will receive a step-by-step form outlining the steps each participant needs to take to get, clear, or restore their driver license. Please visit and click the <https://escambiacountydriverlicenseclinic2024.eventbrite.com> "waitlist" link, complete the required information, and you will be added on a first-come, first-served basis. If space becomes available, you will receive an email from EventBrite notifying you that you have been added to the clinic. This process will continue until we are unable to accommodate additional participants.
  
3. If I was unable to register, may I show up to the clinic and be assisted?
  - a. No. This is due not only to the high volume of participants, but also due to the agency work that is done in advance to prepare participants for the day of the clinic. If you show up on the day of the clinic, the agencies and the Court will not have had an adequate amount of time to investigate your case and determine how to best educate you on steps to restore your driving privilege.

4. If I come to the clinic and am not registered, do I get priority for the next clinic?
  - a. No. Due to the high volume of interested participants, we will not award preference to those who show up against our instructions.
  
5. When will your next clinic be held, and how will we receive notice?
  - a. This is to be determined. We hope to continue offering the clinic each March. A press release will be sent to all local media as well as advertised by participating agencies in their offices and online in advance of opening registration. Please also monitor the Circuit's website at [firstjudicialcircuit.org](http://firstjudicialcircuit.org) for any announcements of upcoming events.
  
6. What if I am registered but am unable to attend?
  - a. Please cancel your registration. **If you do not cancel your reservation and fail to appear on the date of the clinic, you will be unable to register for future clinics until all interested first-time participants have had an opportunity to do so.**
  
7. If I am currently registered, what should I do to prepare for the clinic?
  - a. **CHECK YOUR EMAIL.** It is important that all questions asked at the time of registration are complete and accurate. If clarification is needed, an email will be sent to the email address provided at registration with a 72-hour deadline to respond. Failure to respond by the deadline may result in the cancellation of your registration. Remember to also monitor your spam/junk inbox during this time. Prior to the clinic, all participants will receive a copy of their "clinic worksheet" via email. This will outline all the steps you need to take to restore your driver license. It is important you review these instructions as you may find that we are not going to be able to assist you on the day of the clinic (i.e., you have out-of-county or out-of-state issues or have pending criminal cases). You may also find that the steps to restore your license are simple and should be done in advance of the clinic without having to appear in person. Please cancel your registration if you do not plan to attend.
  
8. Will my outstanding financial obligations be waived at the clinic?
  - a. No. Agencies will advise you of payment plan options and/or community service work options if available.