

ESCAMBIA COUNTY DRIVER'S LICENSE CLINIC
MARCH 8, 2019
FAQS (as of January 24, 2019)

1. Is the clinic right for me?
 - a. Have you discussed your driver's license status recently with the tax collector's office? The tax collector staff can review your record and determine if help is available. For example, financial responsibility sanctions expire in two to three years. In some instances, completing a single driver's school may be used to clear multiple sanctions. In other cases, a review may reveal an error on the record that can be corrected. The tax collector would contact DHSMV on your behalf to have the item removed or corrected. For more information, visit <https://escambiataxcollector.com>. Additionally, see the registration page at <https://escambiacydriverslicenseclinic.eventbrite.com> for further information on eligibility requirements.

2. Is there any chance of additional spots becoming available for this clinic?
 - a. Yes. Additional spots may open up around March 1, 2019 after current registrants receive their "clinic worksheets." Because we may be unable to assist some registrants or because some will be able to restore their licenses in advance of the clinic, participants may cancel their reservations. We do not anticipate this will be a large number, and we cannot predict the exact date and/or time openings will be made available. Please visit <https://escambiacydriverslicenseclinic.eventbrite.com>, click the "waitlist" link, complete the required information, and you will be added on a first come first served basis. If space becomes available, you will receive an email from EventBrite notifying you that you have been added to the clinic.

3. If I was unable to register, may I show up to the clinic and be assisted?
 - a. No. This is due not only to the high volume of participants, but also due to the agency work that is done in advance to prepare participants for the day of clinic. If you show up on the day of the clinic, the agencies and the Court will not have had an adequate amount of time to investigate your case and determine how to best educate you on steps to restore your driving privilege.

4. If I come to the clinic and am not registered, do I get priority for the next clinic?
 - a. No. Due to the thousands of interested participants, we will not award preference to those who show up against our instructions not to show up if unregistered.

5. When will your next clinic be held, and how will we receive notice?
 - a. This is to be determined. We anticipate notice will be done much the same way as this year's clinic. A press release will be sent to all local media as well as advertised by participating agencies in their offices and online in advance of opening registration. An announcement should also be made on the Court's Twitter page. Please follow the First Circuit at <https://twitter.com/1stCircuitFL> or @1stCircuitFL.

6. What if I am registered but am unable to attend?
 - a. Please cancel your registration. There are thousands of interested participants who would appreciate your reservation. **If you do not cancel your reservation and fail to appear on the date of the clinic, you will be unable to register for future clinics until all interested first-time participants have had an opportunity to do so.**

7. If I am currently registered, what should I do to prepare for the clinic?
 - a. **CHECK YOUR EMAIL.** All registered participants should have already received an email from EventBrite with instructions on how and when to provide additional information that is required to participate in the clinic. Failure to provide the additional information by the stated deadline may result in removal from the clinic and assignment of your reserved spot to one of the many persons on the waitlist. In advance of the clinic, you will receive a copy of your "clinic worksheet." This will outline all the steps you need to take to restore your driver's license. It is important you review these instructions as you may find that we are not going to be able to assist you on the day of the clinic (i.e., you have out-of-county or out-of-state issues or have pending criminal cases). You may also find that the steps to restore your license are simple and may be done in advance of the clinic without having to appear in person. Please cancel your registration if you do not plan to attend.

8. Will my outstanding financial obligations be waived at the clinic?
 - a. No. Agencies will advise you of payment plan options and/or community service work options if available.